RESOLUTION NO.

A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SHASTA RECOGNIZING DANAE JOHNSON, ELIGIBILITY WORKER SUPERVISOR OF THE SHASTA COUNTY HEALTH AND HUMAN SERVICES AGENCY, AS AUGUST 2018 EMPLOYEE OF THE MONTH

WHEREAS, the Shasta County Board of Supervisors has adopted the Shasta County Employee Recognition Program to identify exceptional employees who deserve to be recognized and honored for their contribution to County service; and

WHEREAS, such recognition is given to the employee meeting the criteria of the program, namely exceptional customer service, professionalism, high ethical standards, initiative, innovation, teamwork, productivity, and service as a role model for other public employees; and

WHEREAS, the Shasta County Employee Recognition Committee has considered all current nominations for the Shasta County Employee of the Month;

NOW, THEREFORE, BE IT RESOLVED that Danae Johnson, Eligibility Worker Supervisor, of the Shasta CountyHealth and Human Services Agency, is hereby named Shasta County Employee of the Month for August 2018; and

BE IT FURTHER RESOLVED that Ms. Johnson has improved policies and procedures to increase the quality of service our clients receive. As a member of the Will Call workgroup she suggested creating a file folder within the Shared Folder to house documents that clients need to pick up at a Regional Office so regardless of the Regional Office the client showed up at, the staff can easily access the folder to print the document for the client. This created an easier and more efficient process for the client to receive documents.

Ms. Johnson is currently actively participating in the vetting and design of a computer software known as Rushmore to be used in the Quality Assurance review to identify error trends for training purposes to ensure staff are consistent and accurate in the eligibility determination of the CalWORKs, CalFresh and Healthcare programs. Ms. Johnson is also working with HHSA Asset Management on the remodel and expansion of the Shasta Lake office.

Ms. Johnson believes in her work and the value of Public Service. She inspires those she supervises to reach for their goals and encourages promotion.

DULY PASSED AND ADOPTED this 14th day of August, 2018, by the Board of Supervisors of the County of Shasta by the following vote:

AYES: NOES: ABSENT: ABSTAIN: RECUSE: LES BAUGH, CHAIRMAN Board of Supervisors County of Shasta State of California

ATTEST:

LAWRENCE G. LEES Clerk of the Board of Supervisors

By _____ Deputy