December 6, 2017

Sent Via Email to clerkoftheboard@co.shasta.ca.us

Clerk of the Board 1450 Court Street, Suite 308B Redding, CA 96001

RE: Katrina & Rylan 14822 Marin Drive CSA Account #: 0006241.0 CSA #6

Dear Representative:

I am writing you to appeal the Jones Valley Water Violation fine that we received for the September-October 2017 billing period. We are a family of 4, two young boys and two adults. We have 3 dogs, 2 cats and chickens. We previously received the violation fine for the July-August 2017 billing period which we have paid. In order to attempt to comply the water restriction ordinance, we stopped watering grass, plants and my children stopped taking baths and had to have showers instead. My boys love their bath time and it was a huge and disappointing change for them to give up their baths. We lost two citrus trees that had been growing for 3 years due to lack of water. My husband and I put buckets in the shower while we showered and used the water to try to keep our garden plants alive. My family and I have done everything we can possibly do to stay under the water restrictions but unfortunately the 225 gallon limit is not enough to keep our family and animals going. In reviewing our September-October bill, we cut our water usage in half but it was still not enough to avoid the fine. I would hope that you will see how much we did conserve and reverse our fine.

I would like to request that you reverse the \$150 fine for violation of the Jones Valley water ordinance as the limit of water usage is not feasible for a family of our size. Thank you for your consideration in this matter.

Sincerely.

KATRINA PENLAND

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