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NOV 17 2017

CLERK OF THE BOARD

Douglas Merryman
14824 Ravine Road
Redding Ca, 96003
Account # 0006253.0

11/9/17

Dear Board of Supervisors / Clerks office:

We live in Jones Valley and are customers of the CSA # 6 water district. Yesterday we received a second penalty bill of \$150.00 for going over the ascribed usage parameter of 225 gal/day. We are writing this letter to appeal this penalty as was suggested by both your letter and a call made to the Department of Public Works office. We do not feel that the usage parameter is a fair and attainable goal. With the exception of a small vegetable garden and our chickens we do not do any outside watering. Our lawns have been brown since the onset of rationing because we do not water them. We are also very cognizant of other water usage such as the lengths of our showers and make many efforts to conserve water. We were not participants in the protest over raising water rates and did not oppose the rate increase. However, feel that the penalty process is excessive and unreasonable.

We did pay the first penalty, because our usage seemed to be higher than normal due to watering our garden and out of town visitors. However, we would like to appeal for a reversal of this second because we are continuing to follow conservation measures. We will not pay the penalty bill until we receive further notice from you. Thank you for your consideration of this matter. We look forward to hearing from you.

Sincerely


Doug Merryman

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PUBLIC WORKS



Shasta County

DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET
REDDING, CA 96001-1759
530.225.5661 530.225.5667 FAX
800.479.8022 California Relay Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR
C. TROY BARTOLOMEI, DEPUTY
SCOTT G. WAHL, DEPUTY

November 7, 2017

CSA 010006

DOUGLAS MERRYMAN
14824 RAVINE RD
REDDING CA 96003

Subject: CSA #6 Jones Valley Water Usage Penalty, Account #0006253.0

Dear DOUGLAS MERRYMAN:

On June 27, 2017, the Board of Supervisors adopted Ordinance No. 719. This Ordinance limited customer use to 225 gallons per day (or as approved by variance). In the September/October billing period, your household used 17650 gallons which exceeded your allotment. As a second violation under the Ordinance, a usage penalty of \$150 has been applied.

You may appeal the Usage Penalty to the Shasta County Board of Supervisors by filing a written appeal. The water consumer's written appeal must be received by the Clerk of the Board (1450 Court St., Suite 308B, Redding, CA 96001-1673) within 30 days of the date of the Usage Penalty. The Clerk of the Board shall set the matter for hearing before the Board of Supervisors and shall inform the water consumer of date, time and place of the hearing of the appeal and shall inform the water consumer seeking the appeal of the decision of the Board of Supervisors. The decision of the Board of Supervisors shall be final and conclusive.

If you prefer not to appeal, please remit payment to:

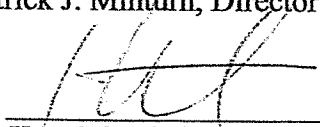
Department of Public Works – CSA Division
CSA #6 Jones Valley
1855 Placer Street
Redding, CA 96001

If you have any questions, please call (530) 225-5571.

Sincerely,

Patrick J. Minturn, Director

By


Ken Cristobal
Deputy Director – Administration

KDC/ldr

Clerks office - Board of Supervisors
225-5557