

Patricia A. Carrico

14813 Ravine Rd.
Redding, CA 96003
(530)275-5568
frankcarrico2@gmail.com
Acct: 0006375.1

November 7, 2017

To the Shasta County Board of Supervisors,

I am contacting you in order to appeal my water Usage Penalty Fee.

My husband and I are disabled, elderly veterans on a fixed income. We have no lawn, don't wash our vehicles and our water usage is generally quite low, but we somehow developed a leak in the far corner of the property. When your agent graciously pointed this out to us in early September, we had our son-in-law fix it THAT VERY DAY, then waited with baited breath for a large bill and even larger fine (a fine which the public had neither approved nor voted in I am given to understand, but I digress) that we knew was on its way. I won't bore you with the details on how we found the money to pay this even-larger-than-we-thought-bill/fine, but suffice to say we did, and put the matter behind us.

Until last night when I read I was being penalized again for that same leak. A penalty larger than the last. The woman on the phone (who *was* actually quite pleasant and helpful) explained how fair this all was to be double fined, and that may be, but coming up with another couple hundred dollars this month would definitely create a financial hardship on us.

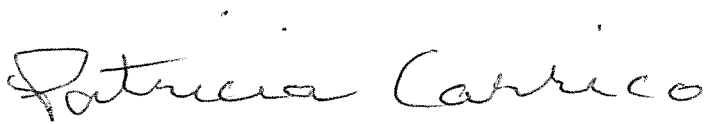
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NOV 13 2017

CLERK OF THE BOARD

We are still recovering from last month's massive bill and fine, not to mention the cost of fixing the leak in the first place. Is there any way you could see fit to waive this second fine? I don't dispute the water charges, but I did fix the leak immediately and promptly paid the *one* fine I knew I had coming. I have since been much more mindful of our water consumption, and any help you could offer would be greatly appreciated. We thank you for your attention in this matter.

Eagerly Awaiting Your Reply,

A handwritten signature in cursive script that reads "Patricia Carrico". The ink is dark and the handwriting is fluid, with the first letter of each name being capitalized and prominent.

Patricia A. Carrico

ENCL: Copy of recent Water Usage Penalty Letter



Shasta County

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CLERK OF THE BOARD

DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET
REDDING, CA 96001-1759
530.225.5661 530.225.5667 FAX
800.479.8022 California Rely Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR
C. TROY BARTOLOMEI, DEPUTY
SCOTT G. WAHL, DEPUTY

November 7, 2017

CSA 010006

FRANK CARRICO
14813 RAVINE RD
REDDING CA 96003

Subject: CSA #6 Jones Valley Water Usage Penalty, Account #0006375.1

Dear FRANK CARRICO:

On June 27, 2017, the Board of Supervisors adopted Ordinance No. 719. This Ordinance limited customer use to 225 gallons per day (or as approved by variance). In the September/October billing period, your household used 26070 gallons which exceeded your allotment. As a second violation under the Ordinance, a usage penalty of \$150 has been applied.

You may appeal the Usage Penalty to the Shasta County Board of Supervisors by filing a written appeal. The water consumer's written appeal must be received by the Clerk of the Board (1450 Court St., Suite 308B, Redding, CA 96001-1673) within 30 days of the date of the Usage Penalty. The Clerk of the Board shall set the matter for hearing before the Board of Supervisors and shall inform the water consumer of date, time and place of the hearing of the appeal and shall inform the water consumer seeking the appeal of the decision of the Board of Supervisors. The decision of the Board of Supervisors shall be final and conclusive.

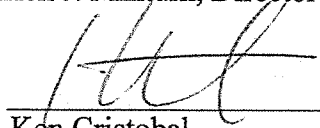
If you prefer not to appeal, please remit payment to:

Department of Public Works – CSA Division
CSA #6 Jones Valley
1855 Placer Street
Redding, CA 96001

If you have any questions, please call (530) 225-5571.

Sincerely,

Patrick J. Minturn, Director

By 
Ken Cristobal
Deputy Director – Administration

KDC/ldr

