

Dec 1, 2017

Acct 0006992.2  
(530) 351-2744

This is in response to letter re: water usage penalty

I am Appealing this penalty , We asked for a varience so that we had ample water for our family.

We do not even water our lawns, they were brown the whole summer.

We just use water for our family's needs.

To begin with we feel this penalty is extreme. We don't mind paying for the water that we use even at a higher rate than we have now. But first of all there is no drought, second we are paying thru our property taxes every year for the water system , and third this is not fair.

We understand that this fee has been lifted and is no longer in force .

Please waive this fee.

Thank you ,

The Carter family

RECEIVED

DEC 05 2017

CLERK OF THE BOARD



# Shasta County

## DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET  
REDDING, CA 96001-1759  
530.225.5661 530.225.5667 FAX  
800.479.8022 California Relay Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR  
C. TROY BARTOLOMEI, DEPUTY  
SCOTT G. WAHL, DEPUTY

November 7, 2017

CSA 010006

RONALD CARTER  
13570 E VALLEY TRL  
REDDING CA 96003

Subject: CSA #6 Jones Valley Water Usage Penalty, Account #0006992.0

Dear RONALD CARTER:

On June 27, 2017, the Board of Supervisors adopted Ordinance No. 719. This Ordinance limited customer use to 225 gallons per day (or as approved by variance). In the September/October billing period, your household used 19750 gallons which exceeded your allotment. As a first violation under the Ordinance, a usage penalty of \$100 has been applied.

You may appeal the Usage Penalty to the Shasta County Board of Supervisors by filing a written appeal. The water consumer's written appeal must be received by the Clerk of the Board (1450 Court St., Suite 308B, Redding, CA 96001-1673) within 30 days of the date of the Usage Penalty. The Clerk of the Board shall set the matter for hearing before the Board of Supervisors and shall inform the water consumer of date, time and place of the hearing of the appeal and shall inform the water consumer seeking the appeal of the decision of the Board of Supervisors. The decision of the Board of Supervisors shall be final and conclusive.

If you prefer not to appeal, please remit payment to:

Department of Public Works – CSA Division  
CSA #6 Jones Valley  
1855 Placer Street  
Redding, CA 96001

300

If you have any questions, please call (530) 225-5571.

Sincerely,

Patrick J. Minturn, Director

By

  
Ken Cristobal

Deputy Director – Administration

KDC/ldr