

**RESOLUTION NO. \_\_\_\_\_**

**A RESOLUTION OF THE BOARD OF SUPERVISORS  
OF THE COUNTY OF SHASTA  
RECOGNIZING CHRISTINE WOLFE, ASSISTANT SOCIAL WORKER  
HEALTH AND HUMAN SERVICES AGENCY,  
PUBLIC HEALTH DEPARTMENT  
AS OCTOBER 2016 EMPLOYEE OF THE MONTH**

**WHEREAS**, the Shasta County Board of Supervisors has adopted the Shasta County Employee Recognition Program to identify exceptional employees who deserve to be recognized and honored for their contribution to County service; and

**WHEREAS**, such recognition is given to the employee meeting the criteria of the program, namely exceptional customer service, professionalism, high ethical standards, initiative, innovation, teamwork, productivity, and service as a role model for other public employees; and

**WHEREAS**, the Shasta County Employee Recognition Committee has considered all nominations for the Shasta County Employee of the Month;

**NOW, THEREFORE, BE IT RESOLVED** that Christine Wolfe, Assistant Social Worker, Health and Human Services Agency, Public Health Department is hereby named Shasta County Employee of the Month for October 2016; and

**BE IT FURTHER RESOLVED** that Ms. Wolfe recognized the potential impact of a staffing shortage the California Children's Services (CSS) program experienced recently. Ms. Wolfe rose to the challenge of keeping CCS services moving forward so that care for chronically ill and disabled children was not unduly delayed.

Ms. Wolfe formed a plan to streamline the intake of new cases, sent out prioritized letters, organized the staff to take phone messages and assist with follow up calls to providers and families, and to file electronic faxes. She quickly communicated with families and providers and made them aware of the difficulty being experienced by the department.

Ms. Wolfe typically has a case load of a little over 300 cases and took on the responsibility of managing over 900 cases without compromising her work ethic or program standards.

Ms. Wolfe is a true inspiration in displaying the values of the agency. Her compassion for children was the catalyst that gave rise to in the excellent service she provided to the families of Shasta County.

**DULY PASSED AND ADOPTED** this 11<sup>th</sup> day of October 2016 by the Board of Supervisors of the County of Shasta by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

RECUSE:

\_\_\_\_\_  
PAM GIACOMINI, CHAIRMAN  
Board of Supervisors  
County of Shasta  
State of California

ATTEST:

LAWRENCE G. LEES  
Clerk of the Board of Supervisors

By \_\_\_\_\_  
Deputy