



Shasta County

DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET
REDDING, CA 96001-1759
530.225.5661 530.225.5667 FAX
800.479.8022 California Relay Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR
C. TROY BARTOLOMEI, DEPUTY
SCOTT G. WAHL, DEPUTY

CSA 010006

October 19, 2017

Maureen McKendry
22127 Hidden Valley Drive
Redding, CA 96003

Subject: Variance Request; Account No. 0006259.3

Dear Maureen McKendry:

This is in response to your application for a variance from the requirements of Ordinance No. 719. We appreciate your attention to the Ordinance. After careful review, your application for a variance has been approved for a new total maximum of 325 gallons per day. This was deemed to be necessary and sufficient to ensure the continued availability of water for human consumption, sanitation, and fire protection.

You have the right to appeal this decision. Relevant portions of the Ordinance describing the limited time to appeal and the process to appeal this decision are included on the back of this letter.

If you have any questions, please give me a call at 225-5661.

Sincerely,


Patrick J. Minturn, Director

PJM/ldr

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OCT 19 2017

CLERK OF THE BOARD

SECTION 5. Water Use Limitations

- (B) A water consumer may apply for a variance from the maximum permitted water consumption provisions prescribed in Section 5.A. by submitting a written request for a variance to the Director of the Shasta County Department of Public Works or his/her designee ("Director"). The Director shall consider all information provided by the water consumer in determining whether a variance will be granted. The Director may, in his or her sole discretion, grant a variance from the maximum permitted water consumption provisions of Section 5 if the application of the provisions prescribed in 5.A. would constitute an extraordinary hardship. The factors which may be taken into consideration include, but are not limited to: failure to grant such a variance would cause an emergency condition adversely affecting health, sanitation, or fire safety for the public or the person or entity requesting the variance; compliance with the water conservation measures cannot be accomplished due to technical or other limitations; is necessary to avoid or mitigate a significant adverse impact on an endangered or listed protected plant, animal, or aquatic species or critical environmental feature present on the property or to maintain the traditional and natural character of a critical environmental feature; or, other limitations and alternative methods achieving the same level of reduction in water use can be implemented and are specified in the request for the variance.
- (C) If the Director grants a variance, the maximum permitted water consumption shall be as determined by the Director, and the civil penalty provisions prescribed in this Ordinance shall apply to the increased maximum permitted water consumption. The Director shall inform the water consumer seeking a variance of the decision within 30 days of the Director's receipt of the request for a variance. Service of the Director's decision shall be by first-class mail addressed to the water consumer at the address given by the water consumer in the request for a variance and shall be deemed received by the water consumer five days after the date of mailing. The water consumer may appeal the Director's decision to the Shasta County Board of Supervisors ("BOS") by filing an appeal. The water consumer's appeal must be received by the Clerk of the Board within 30 days of the receipt by the water consumer of the Director's decision. The Clerk of the Board shall set the matter for hearing before the BOS and shall inform the water consumer seeking a variance of the BOS's of the date, time and place of the hearing of the appeal and shall inform the water consumer seeking the variance of the BOS decision. The BOS's decision on the appeal shall be final.

**URGENCY WATER REGULATIONS ORDINANCE No. 719
VARIANCE REQUEST EVALUATION FORM**

Control No. 47

Date Received: 10/11/2017

Respond By: 11/10/2017

Occupants Claimed: 3

Bedrooms: 2

Septic Tank Capacity? Unk

Consistency? Yes

Consistency? N/A

Average Daily Use, July-August 2016: 595 gpd

Average Daily Use, November-December 2016: 33 gpd

WUE measures reported: None

Reasonable? No

Medical: Disability

Reasonable? Yes

Other: N/A

Reasonable? N/A

Grant Variance?

3 x 75 = 225

Other Quantity: 100

Total: 325 gpd

Account No. 0006259.3

Notes: Nov-Dec billing for 2,000 gallons, as is practice when meter is inaccessible.

Jan-Feb 2017 for 18,960, so 18,960 + 2,000 is 20,960; /120 is 175 gpd.

10F3

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PUBLIC WORKS

Urgency Water Regulations Ordinance No. 719 Variance Request

Control #: 47Date Received: 9/20/17**Section I: Customer Information**Name (Last, First MI): McKendry MAUREEN HAccount #: 0006259.3 APN: 304-100-020Service Address: 22127 Hidden Valley Dr Redding CA 96003Mailing Address: SAMEPhone #: (530) 276-9159 Email: momck123@gmail.com**Section II: Property Information**1. Total number of occupants: 32. Total irrigated landscape area: — acres. 3. Size of fountain (if present): A4. Total size of pool(s) / spa(s) (if present): 0 gallons.5. Reason for requested variance¹: Attach additional pages if necessary.

I AM living with my 92 yr old mother & I too am disabled
she has health issues that demand a lot of washing
so many things Bedding clothes her person. Keeping everything
clean - Very Important! Bathroom Disks - home. Etc. cooler
24/7!

6. Proposed alternative that accommodates your needs while achieving water reduction.

If none, explain: I have reduced my useage But It wasnt
enough for this new limit! I sent a hand written letter
To Shasta County Board of Supervisors 9/18/17

I certify under penalty of perjury that all the information provided is truthful and correct. I understand that this form is required to be submitted to the County of Shasta, and that all information provided is subject to verification by the County. The County may request additional information and/or inspection of the interior and exterior of the premises.

Letter attached!Customer Signature: Maureen McKendryDate: 10/2/17

Send this form to: County of Shasta, Dept. of Public Works, 1855 Placer Street, Redding, CA 96001, Attention: Variance. Variance requests will be processed within 30 days of receipt. Customers will be notified of determination by mail. For questions call (530) 225-5661.

¹ Relevant portions of the Ordinance are included on the back of this form. Please read and include any applicable factors in your Variance Request.

MADREEN HICKENDRY
22127 Hidden Valley Dr
Reading CA 96003
530-276-9159

9/18/17

20F3

Shasta County Board of Supervisors

This is a written appeal
concerning the usage PENALTY.

My 92 yr old Mother Lives
with me. She has special needs
and health issues!

To keep her cool, has been a
challenge, with our temps over
100 each day. She also needs
a lot of Bathing, Laundry
Cooking - Dishes - cleaning

I am her care provider and
must keep her healthy & clean &
cool. The evaporative cooler
has to run 24/7.

Please note I failed to send
a variance form in a timely manner due
to health problems! I too am disabled
& 64 yrs old. Please help remove penalty.

Maureen Hickendry

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OCT 10 2017

PUBLIC WORKS

3 of 3

SECTION 5. Water Use Limitations

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Customer Transaction Summary

Customer Information

Account No: 0006259.3
 MAUREEN MCKENDRY
 22127 HIDDEN VALLEY DR
 REDDING, CA 96003

Location Information

Location No: 0006259
 22127 HIDDEN VALLEY DRIVE
 JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
09/08/2010	Adjustment				0.00	74.28	74.28
12/07/2010	Payment				74.28	-74.28	0.00
12/31/2010	Charge	12/31/2010	1821720	13030	0.00	55.32	55.32
02/17/2011	Payment				55.32	-55.32	0.00
02/28/2011	Charge	02/28/2011	1834100	12380	0.00	56.44	56.44
04/30/2011	Charge	04/30/2011	1846070	11970	56.44	55.96	112.40
05/05/2011	Payment				112.40	-56.44	55.96
06/15/2011	Payment				55.96	-56.00	-0.04
06/30/2011	Charge	06/30/2011	1875150	29080	-0.04	76.48	76.44
08/18/2011	Misc - D				76.44	15.00	91.44
08/31/2011	Payment				91.44	-79.00	12.44
08/31/2011	Penalty				12.44	0.19	12.63
08/31/2011	Charge	08/31/2011	1920110	44960	12.63	95.56	108.19
10/19/2011	Misc - D				108.19	15.00	123.19
10/31/2011	Penalty				123.19	0.23	123.42
10/31/2011	Charge	10/31/2011	1929880	9770	123.42	50.90	174.32
11/03/2011	Payment				174.32	-108.19	66.13
12/22/2011	Payment				66.13	-66.13	0.00
12/31/2011	Charge	12/31/2011	1938320	8440	0.00	47.91	47.91
02/16/2012	Misc - D				47.91	15.00	62.91
02/23/2012	Payment				62.91	-47.91	15.00
02/29/2012	Penalty				15.00	0.23	15.23
02/29/2012	Charge	02/29/2012	1947520	9200	15.23	50.51	65.74
04/13/2012	Misc - D				65.74	15.00	80.74
04/30/2012	Penalty				80.74	1.21	81.95
04/30/2012	Charge	04/30/2012	1958460	10940	81.95	54.65	136.60
05/02/2012	Payment				136.60	-65.74	70.86
06/08/2012	Misc - D				70.86	15.00	85.86
06/21/2012	Payment				85.86	-70.86	15.00
06/30/2012	Penalty				15.00	0.23	15.23
06/30/2012	Charge	06/30/2012	1985070	26610	15.23	76.06	91.29
08/21/2012	Misc - D				91.29	15.00	106.29
08/31/2012	Penalty				106.29	1.59	107.88
08/31/2012	Charge	08/31/2012	2020370	35300	107.88	87.24	195.12
09/07/2012	Payment				195.12	-91.29	103.83
10/16/2012	Payment				103.83	-104.00	-0.17
10/31/2012	Charge	10/31/2012	2071490	51120	-0.17	107.91	107.74
12/14/2012	Misc - D				107.74	15.00	122.74
12/31/2012	Penalty				122.74	1.84	124.58
12/31/2012	Charge	12/31/2012	2084310	12820	124.58	58.12	182.70
01/04/2013	Payment				182.70	-107.74	74.96
02/21/2013	Payment				74.96	-74.96	0.00
02/28/2013	Charge	02/28/2013	2095110	10800	0.00	54.19	54.19
04/05/2013	Payment				54.19	-54.19	0.00
04/30/2013	Charge	04/30/2013	2110660	15550	0.00	61.63	61.63
06/24/2013	Payment				61.63	-61.63	0.00

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 MAUREEN MCKENDRY
 22127 HIDDEN VALLEY DR
 REDDING, CA 96003

Location Information

Location No: 0006259
 22127 HIDDEN VALLEY DRIVE
 JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
06/30/2013	Charge	06/30/2013	2133660	23000	0.00	71.25	71.25
08/16/2013	Payment				71.25	-71.25	0.00
08/31/2013	Charge	08/31/2013	2165760	32100	0.00	83.08	83.08
10/16/2013	Payment				83.08	-83.08	0.00
10/31/2013	Charge	10/31/2013	2177790	12030	0.00	57.08	57.08
12/02/2013	Payment				57.08	-57.08	0.00
12/31/2013	Charge	12/31/2013	2188850	11060	0.00	54.88	54.88
02/21/2014	Payment				54.88	-54.88	0.00
02/28/2014	Charge	02/28/2014	2195560	6710	0.00	44.99	44.99
03/12/2014	Payment				44.99	-44.99	0.00
04/30/2014	Charge	04/30/2014	2204080	8520	0.00	49.13	49.13
06/02/2014	Payment				49.13	-49.13	0.00
06/30/2014	Charge	06/30/2014	2234000	29920	0.00	80.35	80.35
07/22/2014	Payment				80.35	-80.35	0.00
08/31/2014	Charge	08/31/2014	2267630	33630	0.00	85.16	85.16
09/18/2014	Payment				85.16	-85.16	0.00
10/31/2014	Charge	10/31/2014	2285260	17630	0.00	64.36	64.36
12/19/2014	Misc - D				64.36	15.00	79.36
12/23/2014	Payment				79.36	-65.00	14.36
12/31/2014	Penalty				14.36	0.22	14.58
12/31/2014	Charge	12/31/2014	2292770	7510	14.58	46.83	61.41
02/09/2015	Payment				61.41	-61.41	0.00
02/28/2015	Charge	02/28/2015	2301600	8830	0.00	49.82	49.82
04/20/2015	Payment				49.82	-49.82	0.00
04/30/2015	Charge	04/30/2015	2310860	9260	0.00	50.74	50.74
05/29/2015	Payment				50.74	-50.74	0.00
06/30/2015	Charge	06/30/2015	2329180	18320	0.00	65.27	65.27
07/21/2015	Payment				65.27	-65.27	0.00
08/31/2015	Charge	08/31/2015	2355850	26670	0.00	76.06	76.06
10/19/2015	Payment				76.06	-76.06	0.00
10/31/2015	Charge	10/31/2015	2371850	16000	0.00	78.15	78.15
11/30/2015	Payment				78.15	-78.15	0.00
12/31/2015	Charge	12/31/2015	2380020	8170	0.00	48.21	48.21
01/19/2016	Payment				48.21	-48.21	0.00
02/29/2016	Charge	02/29/2016	2387950	7930	0.00	47.75	47.75
04/04/2016	Payment				47.75	-47.75	0.00
04/30/2016	Charge	04/30/2016	2398530	10580	0.00	53.73	53.73
06/03/2016	Payment				53.73	-53.73	0.00
06/30/2016	Charge	06/30/2016	2425090	26560	0.00	75.93	75.93
08/05/2016	Payment				75.93	-75.93	0.00
08/31/2016	Charge	08/31/2016	2460770	35680	0.00	87.76	87.76
09/21/2016	Payment				87.76	-87.76	0.00
10/31/2016	Charge	10/31/2016	2479440	18670	0.00	65.66	65.66
11/17/2016	Payment				65.66	-65.66	0.00
12/31/2016	Charge	12/31/2016	2481440	2000	0.00	33.95	33.95
02/17/2017	Payment				33.95	-33.95	0.00

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Customer Information

Account No: 0006259.3
 MAUREEN MCKENDRY
 22127 HIDDEN VALLEY DR
 REDDING, CA 96003

Location Information

Location No: 0006259
 22127 HIDDEN VALLEY DRIVE
 JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
02/28/2017	Charge	02/28/2017	2500400	18960	0.00	66.05	66.05
03/20/2017	Payment				66.05	-66.05	0.00
04/30/2017	Charge	04/30/2017	2519000	18600	0.00	65.53	65.53
06/12/2017	Payment				65.53	-65.53	0.00
06/30/2017	Charge	06/30/2017	2541350	22350	0.00	70.47	70.47
08/14/2017	Payment				70.47	-70.47	0.00
08/31/2017	Charge	08/31/2017	2568010	26660	0.00	76.06	76.06
09/06/2017	Misc - ORD				76.06	100.00	176.06
09/18/2017	Payment				176.06	-76.06	100.00