

Shasta County Board of Supervisors
Attn: Mary Rickert
1450 Court Street Ste 308B
Redding, CA 96001

RECEIVED
OCT 11 2017
CLERK OF THE BOARD

10/7/17

RE: Appeal of Usage Penalty Jones Valley CS#6

Dear Ms. Rickert and other Board Members

This is an appeal of the \$100.00 penalty fee charged to 22154 Loop Drive in Jones Valley.

Our house burned down on January 29, 2017 and was demolished in March. There has been no one living at this address since the fire destroyed our home of 27 years.

I let my small lawn die when the hot weather started in June and have only used water to keep barely a few trees barely alive. I do believe that other people could and may have easily accessed the single hose bib that still works due to evidence that people have trespassed on our property in our absence.

We have been an excellent customer of CSA #6 for 27 years and *always* paid bills in a timely manner. I didn't vote no on your increase and understand costs go up. I have been very frustrated by this whole situation and now being penalized is adding insult to injury. I do plan to rebuild in Jones Valley, but the handling of this water situation has made me have second thoughts. We did nothing wrong to deserve this.

I am happy to see your office and the Board of Supervisors have defined a billing structure that adds focus on those who don't pay their bills. The number of residents in arrears that was listed in the Grand Jury report appalled me.

I do not feel this penalty fee is fair or just. I have no way of knowing whether water was stolen from my property. As you well know, not all residents of Jones Valley are honest or honorable.

I formally request you waive this penalty fee for us due to extenuating circumstances.

Very/Sincerely,



Helen Callahan
Paul Nyberg
P.O. Box 1063
Bella Vista, CA 96008
530-225-7519