Gary Lockett

23 September 2017

Department of Public Works,

Subject: CSA#6 Jones Valley Water usage penalty, Account #0006952.0

Dear Sir:

I paid my bill of \$124.03 which I knew was high. But on 4 September 20017 at about 7am in the morning when I was going to walk my dogs, about half way out the drive way (about 100ft from my house) I saw water running in my drive way (up out of the ground). I then went about 100ft. up the hill to the water to the water shut off (at the road) and found that one of the BRASS pipes had busted (about a 3 in split). I would like to discuss this penalty with you. If they checked the water before 4 September I will most likely have a high bill again. I'm 70years old on a fixed income and as you can see my water usage has always been OK. Also, when the person checked the back-flow valve (the first of September) how come he did not see the water leek or did he. It was the pipe going into the back-flow valve.

If I am to pay a penalty would like to discuss this with you.

Thank You Very Much

Gary Lockett

I HAVE THE PIPE

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