

COMMUNICATIONS

OCT 03 2017

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CLERK OF THE BOARD

Sept. 23, 2017

Department of Public Works - CSA Div.
CSA #6 Jones Valley

Patrick J. Minturn, Director.

I am writing about the penalty letter I received on my account # 0006335.2A.

To begin with I know there had been a leak some where, but I didn't know where or what I could do about it.

I am an 88 year old widow and live alone. My husband passed away 17 years ago.

By the way he (Bill Palmer) was a big help in the beginning of this water system. Any time they called him he always went to help with the problem.

I was talking with a friend and they suggested that I contact American Leak Detector. I'd never heard of them before or I would have contacted them sooner.

Anyways they came out on Aug. 14 and found the leak, then sent another man out on the 16th and he fixed it. This cost me \$558.75.

You will see at the next meter reading what a huge leak it was and already cost me a lot of money.

3) you check on my account you will see that I always paid my bill on time.

I really feel I shouldn't have to pay the the water usage penalty.

Sincerely yours,

Marie Palmer
15126 Bear Mtn. Rd.
Redding, Ca. 96003

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Pat Minturn

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