## RESOLUTION NO.

## A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SHASTA RECOGNIZING CASEY BERRY, AGENCY STAFF SERVICES ANALYST II OF SHASTA COUNTY'S HEALTH AND HUMAN SERVICES AGENCY, AS NOVEMBER 2017 EMPLOYEE OF THE MONTH

**WHEREAS**, the Shasta County Board of Supervisors has adopted the Shasta County Employee Recognition Program to identify exceptional employees who deserve to be recognized and honored for their contribution to County service; and

**WHEREAS**, such recognition is given to the employee meeting the criteria of the program, namely exceptional customer service, professionalism, high ethical standards, initiative, innovation, teamwork, productivity, and service as a role model for other public employees; and

WHEREAS, the Shasta County Employee Recognition Committee has considered all current nominations for the Shasta County Employee of the Month;

**NOW, THEREFORE, BE IT RESOLVED** that Casey Berry, Agency Staff Services Analyst II, of Shasta County's Health and Human Services Agency, is hereby named Shasta County Employee of the Month for November 2017; and

**BE IT FURTHER RESOLVED** that Ms. Berry epitomizes excellent customer service through her hard work, compassion and concern for the children under the jurisdiction of Children's Services. Ms. Berry is an expert on the Bruce Perry, Neurosequential Model of Therapeutics training. She prepares everyone scheduled for the training to ensure they get the most out of the experience. Ms. Berry was instrumental in the creation, promotion and distribution of a Trauma Informed Survey that will be used to identify areas where our knowledge of trauma, how trauma impacts children, and how to help children cope with trauma can be improved.

Recently, Ms. Berry coordinated the move of Children's Services Wraparound Team from the Breslauer campus location to the new Market Street location. She assisted in the acquisition of the new space, design of the office layout, procurement of appropriate furniture, and coordination of the actual staff move. The staff move included computers, telephones, furniture, and personnel. Because she handled this so efficiently and effectively the Wraparound team was able to keep their focus on assisting families in need within our community.

Ms. Berry created an improved scheduling and managing visitation schedule, moving this process from hard copy calendars, requiring a lot of manual work in order to schedule/reschedule appointments and to calculate month end summaries. Ms. Berry created a shared system that uses color-coding for ease of reading, easy to understand drop down options, embedded functions that does not allow double-booking, and embedded formulas that automatically calculate month end summaries. This system was presented to several personnel in Children's Services with overwhelmingly positive feedback. Ms. Berry has provided training to all the impacted staff and the system was implemented on September 1, 2017.

Ms. Berry does her job thoroughly and effectively knowing that this allows others to do their jobs to the very best of their ability. As a Staff Services Analyst, she does not provide direct client service but rather provides service and support to those that are responsible for providing or directing those services.

<b>DULY PASSED AND ADOPTED</b> this County of Shasta by the following vote:	7th day of November 2017 by the Board of Supervisors of the
AYES: NOES: ABSENT: ABSTAIN: RECUSE:	
	DAVID A. KEHOE, CHAIRMAN Board of Supervisors County of Shasta State of California
ATTEST:	
LAWRENCE G. LEES Clerk of the Board of Supervisors	
By	