

**URGENCY WATER REGULATIONS ORDINANCE No. 719**  
**VARIANCE REQUEST EVALUATION FORM**

Control No. 29

Date Received: 7/31/2017

Respond By: 8/30/2017

Occupants Claimed: 1

Bedrooms: N/A

Septic Tank Capacity? N/A

Consistency? Yes

Consistency? Yes

Average Daily Use, July-August 2016: 279 gpd

Average Daily Use, November-December 2016: 68 gpd

WUE measures reported: None

Reasonable? No

Medical: Fruit

Reasonable? No

Other: Orchard. Low income.

Reasonable? No

Grant Variance? No

3 x 75 = 225

Other Quantity:

Total: 225 gpd

Account No. 0006175.1

Notes:

RECEIVED  
JUL 31 2017  
PUBLIC WORKS

**Urgency Water Regulations Ordinance No. 719  
Variance Request**

Control #: 29

Date Received: 7-30-2017

**Section I: Customer Information**

Name (Last, First MI): McCAWELLISS, Catherine B.

Account #: 0006175-1 APN: 304-130-022

Service Address: 14732 BOLLIBUKKA way

Mailing Address: SAME AS ABOVE

Phone #: (530) 275-8930 Email: NA

**Section II: Property Information**

1. Total number of occupants: 1

2. Total irrigated landscape area: 1/2 acres. 3. Size of fountain (if present): \_\_\_\_\_

4. Total size of pool(s) / spa(s) (if present): NONE gallons.

5. Reason for requested variance<sup>1</sup>: Attach additional pages if necessary.

Please LETTER DATED 7-30-2017

FRUIT TREES, "HEALTH"

6. Proposed alternative that accommodates your needs while achieving water reduction.

If none, explain: my TREES ARE Dying

*I certify under penalty of perjury that all the information provided is truthful and correct. I understand that this form is required to be submitted to the County of Shasta, and that all information provided is subject to verification by the County. The County may request additional information and/or inspection of the interior and exterior of the premises.*

Customer Signature: [Signature] Date: 7-30-2017

Send this form to: County of Shasta, Dept. of Public Works, 1855 Placer Street, Redding, CA 96001, Attention: Variance. Variance requests will be processed within 30 days of receipt. Customers will be notified of determination by mail. For questions call (530) 225-5661.

<sup>1</sup> Relevant portions of the Ordinance are included on the back of this form. Please read and include any applicable factors in your Variance Request.

## **SECTION 5. Water Use Limitations**

- (B) A water consumer may apply for a variance from the maximum permitted water consumption provisions prescribed in Section 5.A. by submitting a written request for a variance to the Director of the Shasta County Department of Public Works or his/her designee ("Director"). The Director shall consider all information provided by the water consumer in determining whether a variance will be granted. The Director may, in his or her sole discretion, grant a variance from the maximum permitted water consumption provisions of Section 5 if the application of the provisions prescribed in 5.A. would constitute an extraordinary hardship. The factors which may be taken into consideration include, but are not limited to: failure to grant such a variance would cause an emergency condition adversely affecting health, sanitation, or fire safety for the public or the person or entity requesting the variance; compliance with the water conservation measures cannot be accomplished due to technical or other limitations; is necessary to avoid or mitigate a significant adverse impact on an endangered or listed protected plant, animal, or aquatic species or critical environmental feature present on the property or to maintain the traditional and natural character of a critical environmental feature; or, other limitations and alternative methods achieving the same level of reduction in water use can be implemented and are specified in the request for the variance.
  
- (C) If the Director grants a variance, the maximum permitted water consumption shall be as determined by the Director, and the civil penalty provisions prescribed in this Ordinance shall apply to the increased maximum permitted water consumption. The Director shall inform the water consumer seeking a variance of the decision within 30 days of the Director's receipt of the request for a variance. Service of the Director's decision shall be by first-class mail addressed to the water consumer at the address given by the water consumer in the request for a variance and shall be deemed received by the water consumer five days after the date of mailing. The water consumer may appeal the Director's decision to the Shasta County Board of Supervisors ("BOS") by filing an appeal. The water consumer's appeal must be received by the Clerk of the Board within 30 days of the receipt by the water consumer of the Director's decision. The Clerk of the Board shall set the matter for hearing before the BOS and shall inform the water consumer seeking a variance of the BOS's of the date, time and place of the hearing of the appeal and shall inform the water consumer seeking the variance of the BOS decision. The BOS's decision on the appeal shall be final.

Shasta County Water Company/C.S.A #6  
1855 Placer St  
Redding, Ca 96003

Tina Carlin

This letter is to the Variance form I am filing, as well as to the billing dates, that you have set into action. I am on a monthly income of 850.00 per month these payments are paid to me on the first of each month, I am on disability, with two knee replacement with in 9 months as well a back injury, the water company has been sending out bills to be paid by the 27<sup>th</sup> of the your billing time, and if not paid by the 27<sup>th</sup> I am charged 25.00 dollars, when I am not paid tell the first. It is easy to say that you billing dates are every other month, please keep in mind that the funds I get, are paid one month for insurance and taxes, next month water and other bills, this is not to talk about food, I ask that you and the board member move my ability to pay to the first of that month without a 25.00 dollar pink late notice, that is mailed, when you only allow me three days to pay, most give a 7 to 10 days.

I have filed for a variance in the amount of water used because, as I have stated above my income is very limited, I use what I grow to help feed me though the year, let me list what just fruit trees I have, two white peaches, that are canned, four cherries trees they are canned, one apple, two pomegranate, three plum trees, one lemon tree, one orange tree, one fig tree, this is not to talk about the the garden with tomato, and other veggie, that are also canned, if you look at the type of fruit tree I have choose to plant, each tree has a role in my health, because of my fear of going over my water limit and charged 100.00 to a 1.000 fine I have lost my fruit and have only three trees that have fruit, my Doctor has made the statement that the fruit is helping with my health, "as it is" I trade some fruit for others to help with picking my fruit, so it can be eaten and canned

Thank you for your time  
Catherine McCandless  
7-30-2017

c.c  
Shasta County Grand Jury  
Shasta County Board of Supervisors  
Shasta County Water Company  
Shasta County Health Department

A large, stylized handwritten signature in red ink, likely belonging to Catherine McCandless, is written over the distribution list.

# Customer Transaction Summary

**Customer Information**

Account No: 0006175.1  
 CATHERINE MCCANDLESS  
 14732 BOLLIBOKKA WAY  
 REDDING, CA 96003

**Location Information**

Location No: 0006175  
 14732 BOLLIBOKKA WAY  
 JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
09/08/2010	Adjustment						
12/30/2010	Misc				0.00	66.60	66.60
12/31/2010	Charge	12/31/2010	1383730	2020	66.60	15.00	81.60
01/04/2011	Payment				81.60	32.22	113.82
02/22/2011	Penalty				113.82	-106.00	7.82
02/28/2011	Charge	02/28/2011	1386410	2680	7.82	0.12	7.94
04/04/2011	Payment				7.94	34.57	42.51
04/30/2011	Charge	04/30/2011	1389420	3010	42.51	-42.51	0.00
06/17/2011	Misc				0.00	35.49	35.49
06/30/2011	Charge	06/30/2011	1398810	9390	35.49	15.00	50.49
07/06/2011	Payment				50.49	49.98	100.47
07/12/2011	Penalty				100.47	-35.49	64.98
08/04/2011	Payment				64.98	0.23	65.21
08/31/2011	Penalty				65.21	-63.00	2.21
08/31/2011	Charge	08/31/2011	1421480	22670	2.21	0.03	2.24
10/03/2011	Payment				2.24	68.80	71.04
10/31/2011	Charge	10/31/2011	1432160	10680	71.04	-71.04	0.00
12/09/2011	Payment				0.00	52.97	52.97
12/31/2011	Charge	12/31/2011	1435710	3550	52.97	-52.97	0.00
01/18/2012	Payment				0.00	36.64	36.64
02/29/2012	Charge	02/29/2012	1439590	3880	36.64	-36.64	0.00
04/11/2012	Payment				0.00	38.32	38.32
04/30/2012	Charge	04/30/2012	1445130	5540	38.32	-39.00	-0.68
06/01/2012	Payment				-0.68	42.23	41.55
06/30/2012	Charge	06/30/2012	1459600	14470	41.55	-43.00	-1.45
08/15/2012	Payment				-1.45	60.20	58.75
08/31/2012	Charge	08/31/2012	1482960	23360	58.75	-60.00	-1.25
09/24/2012	Payment				-1.25	71.77	70.52
10/31/2012	Charge	10/31/2012	1499820	16860	70.52	-70.52	0.00
11/15/2012	Payment				0.00	63.32	63.32
12/31/2012	Charge	12/31/2012	1502700	2880	63.32	-63.32	0.00
02/13/2013	Payment				0.00	36.02	36.02
02/28/2013	Charge	02/28/2013	1505920	3220	36.02	-40.00	-3.98
04/30/2013	Penalty				-3.98	36.94	32.96
04/30/2013	Charge	04/30/2013	1510520	4600	32.96	0.49	33.45
05/06/2013	Payment				33.45	39.93	73.38
06/24/2013	Payment				73.38	-60.00	13.38
06/30/2013	Charge	06/30/2013	1523450	12930	13.38	-20.00	-6.62
07/15/2013	Payment				-6.62	58.25	51.63
08/31/2013	Charge	08/31/2013	1547210	23760	51.63	-51.63	0.00
10/02/2013	Payment				0.00	72.29	72.29
10/31/2013	Penalty				72.29	-70.00	2.29
10/31/2013	Charge	10/31/2013	1559640	12430	2.29	0.03	2.32
12/23/2013	Misc				2.32	57.60	59.92
12/31/2013	Penalty				59.92	15.00	74.92
12/31/2013	Charge	12/31/2013	1561730	2090	74.92	1.12	76.04
07/31/2017 10:50:01 AM					76.04	34.18	110.22

F = First Bill

L = Final Bill

U = Unclosed Transaction

# Customer Transaction Summary

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Account No: 0006175.1  
 CATHERINE MCCANDLESS  
 14732 BOLLIBOKKA WAY  
 REDDING, CA 96003

**Location Information**

Location No: 0006175  
 14732 BOLLIBOKKA WAY  
 JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/06/2014	Payment				110.22	-59.92	50.30
02/05/2014	Payment				50.30	-50.30	0.00
02/28/2014	Charge	02/28/2014	1563730	2000	0.00	33.95	33.95
03/27/2014	Payment				33.95	-33.95	0.00
04/30/2014	Charge	04/30/2014	1568920	5190	0.00	41.31	41.31
06/18/2014	Payment				41.31	-41.31	0.00
06/30/2014	Charge	06/30/2014	1591080	22160	0.00	70.21	70.21
08/12/2014	Payment				70.21	-71.00	-0.79
08/31/2014	Charge	08/31/2014	1606000	14920	-0.79	60.85	60.06
10/31/2014	Penalty				60.06	0.90	60.96
10/31/2014	Charge	10/31/2014	1612400	6400	60.96	44.07	105.03
11/14/2014	Payment				105.03	-105.03	0.00
12/31/2014	Charge	12/31/2014	1614630	2230	0.00	34.64	34.64
02/10/2015	Payment				34.64	-34.64	0.00
02/28/2015	Charge	02/28/2015	1618900	4270	0.00	39.24	39.24
04/14/2015	Payment				39.24	-40.00	-0.76
04/30/2015	Charge	04/30/2015	1624850	5950	-0.76	43.15	42.39
06/15/2015	Payment				42.39	-42.39	0.00
06/30/2015	Charge	06/30/2015	1632520	7670	0.00	47.06	47.06
08/31/2015	Charge	08/31/2015	1641250	8730	47.06	49.59	96.65
09/01/2015	Payment				96.65	-47.46	49.19
10/29/2015	Payment				49.19	-49.19	0.00
10/31/2015	Charge	10/31/2015	1649250	8000	0.00	55.75	55.75
12/31/2015	Charge	12/31/2015	1652080	2830	55.75	36.02	91.77
01/06/2016	Payment				91.77	-56.05	35.72
02/29/2016	Penalty				35.72	0.54	36.26
02/29/2016	Charge	02/29/2016	1656150	4070	36.26	38.78	75.04
03/17/2016	Payment				75.04	-32.72	42.32
04/30/2016	Penalty				42.32	0.63	42.95
04/30/2016	Charge	04/30/2016	1659680	3530	42.95	37.63	80.58
06/15/2016	Payment				80.58	-80.00	0.58
06/30/2016	Charge	06/30/2016	1670500	10820	0.58	54.42	55.00
08/15/2016	Payment				55.00	-55.00	0.00
08/31/2016	Charge	08/31/2016	1687230	16730	0.00	63.19	63.19
10/17/2016	Misc				63.19	15.00	78.19
10/18/2016	Payment				78.19	-79.00	-0.81
10/31/2016	Charge	10/31/2016	1694350	7120	-0.81	45.91	45.10
12/29/2016	Misc				45.10	15.00	60.10
12/31/2016	Penalty				60.10	0.15	60.25
12/31/2016	Charge	12/31/2016	1698410	4060	60.25	38.78	99.03
01/06/2017	Payment				99.03	-50.00	49.03
02/16/2017	Payment				49.03	-75.00	-25.97
02/28/2017	Charge	02/28/2017	1701210	2800	-25.97	35.79	9.82
04/30/2017	Charge	04/30/2017	1710670	9460	9.82	51.20	61.02
05/02/2017	Payment				61.02	-10.00	51.02
06/19/2017	Payment				51.02	-52.00	-0.98

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REDDING, CA 96003

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Location No: 0006175  
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JONES VALLEY, CA 96003

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
06/30/2017	Charge	06/30/2017	1725740	15070	-0.98	60.98	60.00